

Payment Options for Our Patients

We believe it is important not only to provide the highest quality dental care, but to make that care affordable to our patients. We can make arrangements for our patients that are convenient & flexible.

Note to patients with insurance

We are happy to process any insurance claim on your behalf as a service to you. We will allow your insurance company up to 45 days to process a claim, however after that you will be responsible for the entire balance. We are proud that our fees reflect the time that the doctor spends with each patient as well as the overall quality of care and service that we provide in our practice. You are fortunate to have dental insurance that may help reduce the cost of treatment. You may wish to discuss benefits with your company's representative should payment be less than you expected. The contract is between you & your insurance company.

For Cancellations/Failed Appointments

Our office requests a 24 hour notice for any cancellations. We are reserving the time with the doctor and staff especially for you. Failure to notify to cancel within 24 hours will result in a \$50 fee. Due to the high demand for Saturday appointments the cancellation fee will be \$100.

I authorize the release of any necessary information regarding my dental health to my dental health insurance companies. I hereby authorize payment directly to Mark J. Koller D.D.S. I understand that I am fully responsible for any portion of the bill not paid by my insurance company within 45 days of a claim being submitted. I understand that payment is due for services rendered at the time of treatment unless other arrangements have been made in advance. I understand a \$35 fee will be applied to my balance for each returned check.

Patient Signature or Responsible Party

Date